



FAQ | Frequently Asked Questions

How does Dispenser Shield® provide protection against vandalism?

Dispenser Shield® protective overlays provide a scratch-resistant barrier between the underlying display surface and recurring damages caused by carving. Once damaged, the protective shield is simply peeled away, leaving the underlying surface unharmed and intact. Each protective shield is also impervious to acid-etching, and graffiti can be quickly wiped clean.

How does Dispenser Shield® provide UV protection?

By reducing the penetration of damaging UV rays by 98%, each protective shield helps extend the lifetime of fuel dispenser equipment by preventing the fading, cracks, and discoloration often caused by the sun.

Why is Dispenser Shield® so affordable compared to other anti-graffiti solutions?

To help keep costs low for our customers without compromising superior product quality, we carefully select only the best materials and utilize cutting-edge in order to efficiently manufacture all products in house. We also offer free samples as a convenient way for customers to evaluate our product for their business, and encourage ample testing in the process.

After application, there seems to be some haziness and small water pockets remaining. Is this permanent?

It is normal for application fluid to become trapped between the protective shield and the display surface, causing a slight haze. This appearance is temporary, and should be minimal. If installed properly, the haze will disappear as the film dries, usually within 4-5 days. If installation is performed indoors without direct exposure to sunlight, the drying time may take up to 30 days, depending on the application surface area and the remaining application solution.

How much application solution should be used?

Overuse of application solution can delay drying time, and prolong initial haziness. 1-2 sprays of solution on each side of the protective shield is sufficient. To avoid fingerprints, spray fingers with application fluid before handling.

Is Dispenser Shield® affected by extreme heat, cold, or heavy gasoline vapor?

No. Once installed, Dispenser Shield® overlays will remain unaffected by environmental factors, with no changes to adhesion or clarity. However, installation should not be performed in temperatures below 32° F, as the application solution may freeze.

Does Dispenser Shield® require any special care or cleaning?

After the initial curing period, Dispenser Shield® may be cleaned with a mild soapy solution such as the Dispenser Shield® Multi-Purpose Solution or common glass cleaners, including ammonia-free Windex®. Industrial strength cleaners that contain harsh chemicals such as acetone, turpentine, or ammonia should not be used, as these may cause delamination of the adhesive.

How long before Dispenser Shield® requires replacement?

With proper installation, Dispenser Shield® will protect your equipment for several years. However many customers choose to replace films at the first signs of damage in order to preserve their brand, and decrease recurring vandalism over time.

How do I remove Dispenser Shield® overlays?

Dispenser Shield®'s unique adhesive creates a strong bond with the underlying surface but leaves no residue upon removal. To remove, break the bond at the corner edge of the film using the Dispenser Shield® Multi-Tool, taking care not to scratch the underlying surface. Once the corner is lifted, films can be easily peeled away. Do not use abrasive or sharp tools during installation or removal, as these may scratch the protective shields in the process.

Have more questions? Contact us today.

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